



Ministry of Trade, Co-operatives,  
Micro, Small and Medium  
Enterprises and Communications

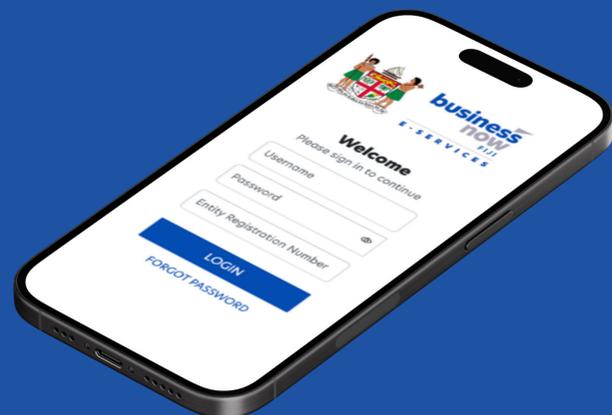


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# Business in Fiji Simplified.

businessNOW Fiji e-Services is a one-stop platform for **entrepreneurs** and **investors**.

We aim to make it easier for you to get your business going in Fiji, as well as to tap on the many opportunities to grow your business while enjoying on the various investment incentives and benefits offered to businesses and investors.



STARTING A BUSINESS

## Before you start

### What is ROC PASS?

ROC PASS is a digital ID that lets a user access and perform tasks on behalf of the business or company once it has been registered.

### What is FILPAS?

FILPAS [Fiji Integrated Licenses and Permits Approval System] is a complementary authentication system used in conjunction with ROC PASS. **FILPAS** ensures that only authorised users with the appropriate roles can manage and operate their business accounts online.

## We are here to help

### Contact us

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Or send us your feedback or enquiry

[www.businessnow.gov.fj](http://www.businessnow.gov.fj)



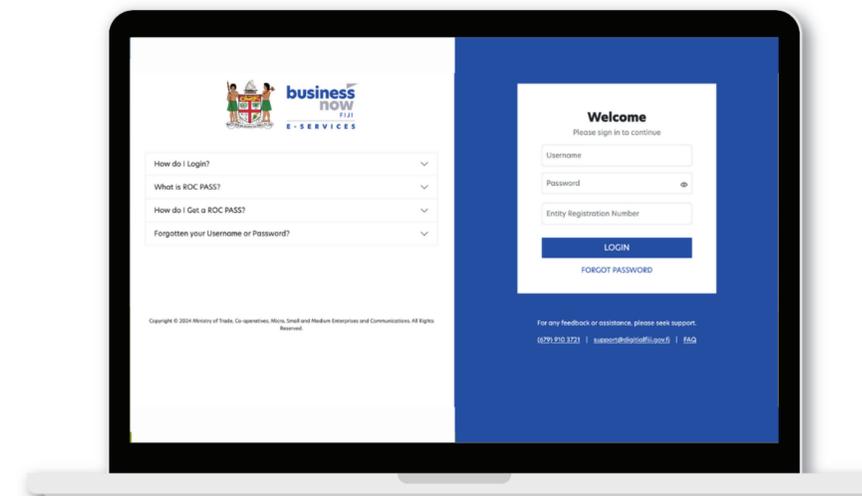
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*"businessNOW Fiji - Empowering your business today, for a brighter tomorrow."*

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E - S E R V I C E S

## HOW TO LOGIN TO Starting a Business e-Services



[www.businessnow.gov.fj](http://www.businessnow.gov.fj)

# How do I login?

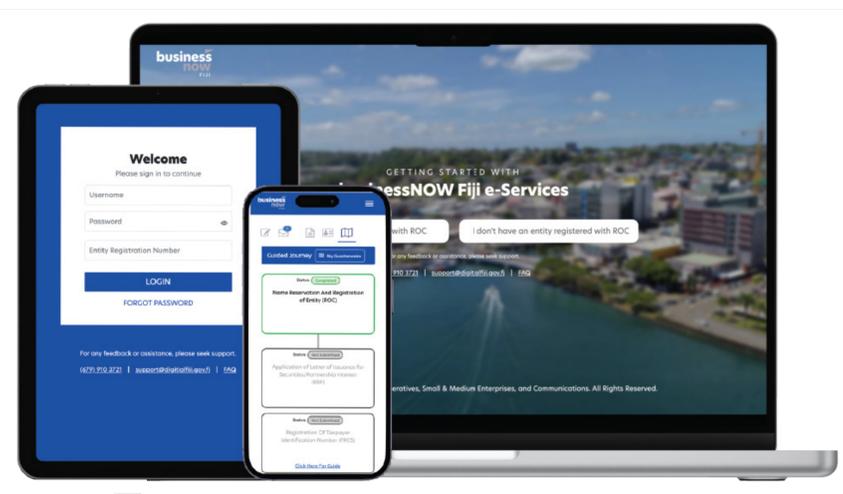
There are multiple ways to log in to the e-services portal, depending on whether you have a ROC PASS or FILPAS account and your user role.

## ROC PASS

### 1 ROC PASS Account Creation

Follow this method to create a ROC PASS to log into the e-Services.

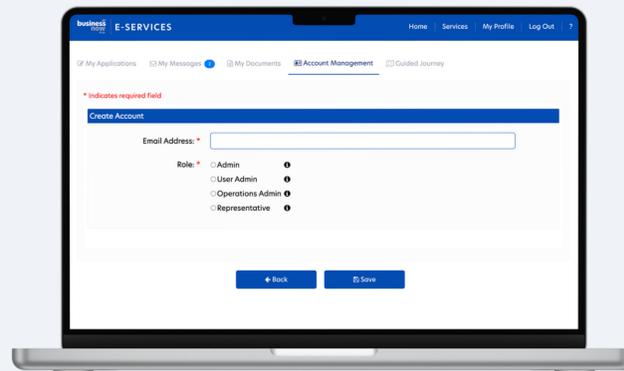
- STEP 1 Register Entity**  
Visit a ROC or BDM office or email support [roc@justice.gov.fj](mailto:roc@justice.gov.fj) with valid ID and letter.
- STEP 2 Assign ROC PASS**  
Another Admin/User Admin in your entity can create a ROC PASS account for you.
- STEP 3 ROC PASS Setup**  
Once approved by ROC staff, you'll receive an email with the ROC PASS setup link. Follow the link to complete your ROC PASS setup.



## 2 Alternate Method ROC PASS Account without eProfile

Only agents can use this method.

- STEP 1 Existing ROC PASS User**  
Assign ROC PASS to a new user without an eProfile account.
- STEP 2 ROC Staff Assistance**  
ROC staff can create an account using the backend "Add ROC PASS" feature for users without an eProfile.



## FILPAS

[Fiji Integrated Licenses and Permits Approval System]

### Registration

- STEP 1 Register Account**  
Go to the SABS Log in page. Provide your email, password, and Entity Number (ROC PASS credentials).
- STEP 2 Verification**  
SABS checks Admin/User Admin status in ROC. Non-admins cannot register.
- STEP 3 Account Setup**  
Receive an email to complete the setup. Once setup is complete, you can log in to SABS.



### Account Creation

- STEP 1 Access 'Manage Accounts'**  
Use the "Manage Account and Roles" feature in SABS. You must have the Admin or User Admin role in your Entity.
- STEP 2 Enter User Details**  
Provide the email, role, and other details for the new user.
- STEP 3 Account Setup**  
Receive an email to complete the setup. Once setup is complete, you can log in to SABS.

**FAST  
EASY  
SECURE**

**START YOUR BUSINESS  
ONLINE TODAY**

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